



## SITE RULES AND ADVICE

We will run our site with the minimum of fuss and we strongly believe that a long list of rules and restrictions is unnecessary on a family-oriented campsite where common sense and respect for us and your fellow campers should be all you need to make the most of your stay. We do however have a few rules laid out below to ensure that everyone is aware of the essentials before booking their stay, knowing that the rules are strictly enforced thereby ensuring a pleasant stay for everyone.

## PITCH SELECTION & MARKINGS

- In most cases we don't reserve specific pitches when you make your booking, just find an area that isn't occupied and pitch your tent. The only exceptions are for very large tents in which case, you may see a reserved sign on a seemingly unoccupied area - please don't remove these signs if you see them, there will be space elsewhere on the site for you.
- If you require extra space for very large tents (10 man +) or gazebos, please let us know when you make your booking.
- No free-standing leisure units are permitted

## FIRES & BBQs

- Camp fires are **ONLY** permitted in the portable fire pits that are available for hire from us.
- BBQs, Chimeneas and any other portable cookers can be used on the site but they **MUST** be raised off the grass on heat proof supports, ideally on their own legs or supports but for disposable BBQ trays you need bricks or blocks but don't worry these can be borrowed from us. These cooking units can only be used within your own pitch boundary.
- You can buy wood from the farm or, within reason, bring your own fuel – but not old furniture or similar!
- Under certain weather conditions fires and BBQ's may be prohibited for safety or amenity reasons. This will be clearly signed in the common areas.
- Out of season, the campsite is grazed by sheep belonging to the us so any grass damage is potentially very costly. It also ruins the area for the campers who use the site after you. If you are discovered damaging the grass whether by burning or by other means, you will be immediately asked to leave, without a refund of monies paid.

## NOISE LEVELS & MUSIC

- Please respect others on the site and keep volumes down to a sensible level so as not to disturb your fellow campers.
- For the sake of all campers we insist that everyone observe a time limit on noise levels and must therefore ask that you **refrain from all noise by 10:30 pm and until 08:30 am**. Please bear in mind that there are often people asleep well before this time as well.

## DOGS ON THE SITE

We are easy going with regards to dogs - we're dog lovers ourselves so we understand that you want to bring your pet with you on camping trips - but we do have some general rules for the sake of all campers:

- **You must have a well-behaved dog or dogs.** This doesn't mean well-behaved when you're there watching it's every move, but **well-behaved at all times**. If your dog spends it's time barking constantly, behaves aggressively towards other people and animals or is generally a pain in the butt, we'd rather you didn't bring them along and made alternative arrangements for their care.
- **You are responsible for your dog at all times on the campsite.** No exceptions. This includes all of the above as well as the usual **pick-up-the-poop** rule, keeping them on leads at all times other than when supervised in the exercise area. when you can't supervise them closely and all the usual things that go with being a responsible dog owner.

## CARS & PARKING

- We require ALL vehicles to be parked in the car park immediately at the entrance to the site to protect the grass and to enhance everyone's stay.
- Vehicles towing caravans are permitted to enter the site to position the caravan but must remove their vehicle from the site and place it into the car park once positioning has been completed. Camper vans are the exception.
- There is an access track on the site so please keep to these tracks when moving around the site - again this keeps damage to the fields to a minimum. Remember that this track is two way and for the safety of all campers and visitors, please drive slowly. We provide wheel barrows to unload your equipment into and take to your chosen area please take the wheelbarrow back to the car park. Please do not take your vehicle onto the grass areas. Touring and motorised campers may move to their pitch using the roadway.
- Only one vehicle per pitch, an extra vehicle will cost £3.00 per 24 hours.

## **ARRIVAL & DEPARTURE TIMES**

- Our main gates are usually open most of the time so you can definitely arrive at the site anytime between 08.00am and 7.00 pm, however your pitch will not be available until after 12.00 pm. Late arrival is permitted as long as we know roughly when you're planning to arrive.
- We expect that you time your arrival between 11.00 am and 6.00 pm. Only by prior arrangement will we accept an arrival outside of these times when you may be directed to a temporary pitch so as not to disturb other campers.
- On your departure day, if we are busy, we will need you to ensure that you have dismantled your tent and vacated your pitch by 11:00 am.

## **VISITORS**

- Visitors are permitted between 9.00 am and 10.30 pm only, they are required to leave the site before 10.30 pm.
- All visitors are subject to reception permission, please call in to register the vehicle.

## **CAMPERS & CHILDREN**

We want your stay with us to be relaxed, enjoyable and a memorable experience, but we do have a point to make about who comes onto our site and the standards of behavior which we expect.

- No large same sex groups (3 or more) are normally permitted unless by special permission of the owner.
- Teenage campers must be accompanied by a person aged 20 or over.
- No washing lines are allowed. Please do not hang towels or washing over fencing or hedges.
- No kite flying, drones or remote-controlled models are allowed within the area of the farm.
- Young children should be accompanied by an adult when using the play area.
- Children are always to be supervised so that they are not a nuisance or danger to themselves or others.
- The play area is closed at dusk during the year for safety reason as it is mainly an unlit area.
- Young children should be accompanied by an adult when using the washing and toilet facilities.
- Children are not allowed to play around the facilities or with the water and fire points.

## **ENVIRONMENTAL POLICY**

We aim to be a site which is as environmentally friendly as is possible. All of our lighting is low energy LED's and only work when movement is detected. All water is supplied from the mains, however we use bore hole water for irrigation purposes.

To help our wish to be environmentally friendly please separate your waste and place it into the appropriate bin situated near to the toilets. Littering is unsightly and can cause harm to the farm animals, it will not be tolerated.

Our foodstuffs, which we use in our café and farm shop, are all produced locally including our own farm livestock. Each supplier is inspected and monitored to ensure that their animal husbandry is of a high standard

**We reserve the right to request those who infringe the rules to vacate the campsite immediately without a refund of any monies.**

**Orchard View Farm Camping will not be liable for any damage to your vehicle, structures, equipment, or injury to any persons howsoever caused whilst on our site.**